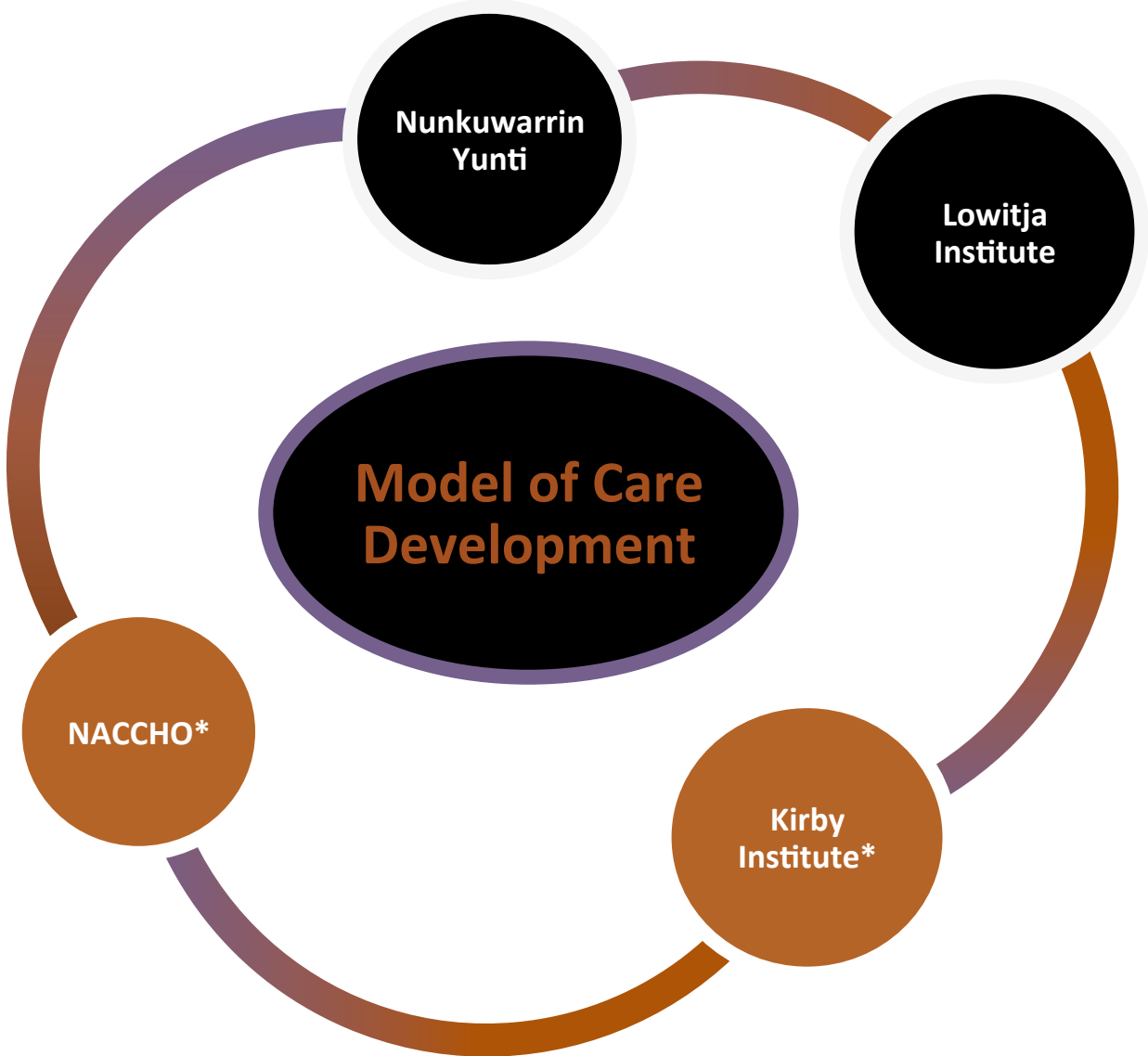


Nunawarrin Yunti of South Australia Inc

**Developing an evidence based
model of care for people at risk of
or living with a blood borne viral
illness in an Aboriginal Community
Controlled Health Service**



Working together!



*REACCH Collaboration

Nunkuwarrin Yunti of S.A Inc

**Aboriginal Community Controlled Health Service located in metropolitan Adelaide
(first incorporated in 1971)**



Nunkuwarrin Yunti of S.A Inc

**Clinical
Services**

**Aboriginal
Women's
Birthing
Program**

**Social &
Emotional
Wellbeing
Services**

Tobacco

**Healthy
Lifestyles**

Link-Up

**Clean Needle
Program**

**Healthy Liver
Program**

**Drug
Substitution
Service**



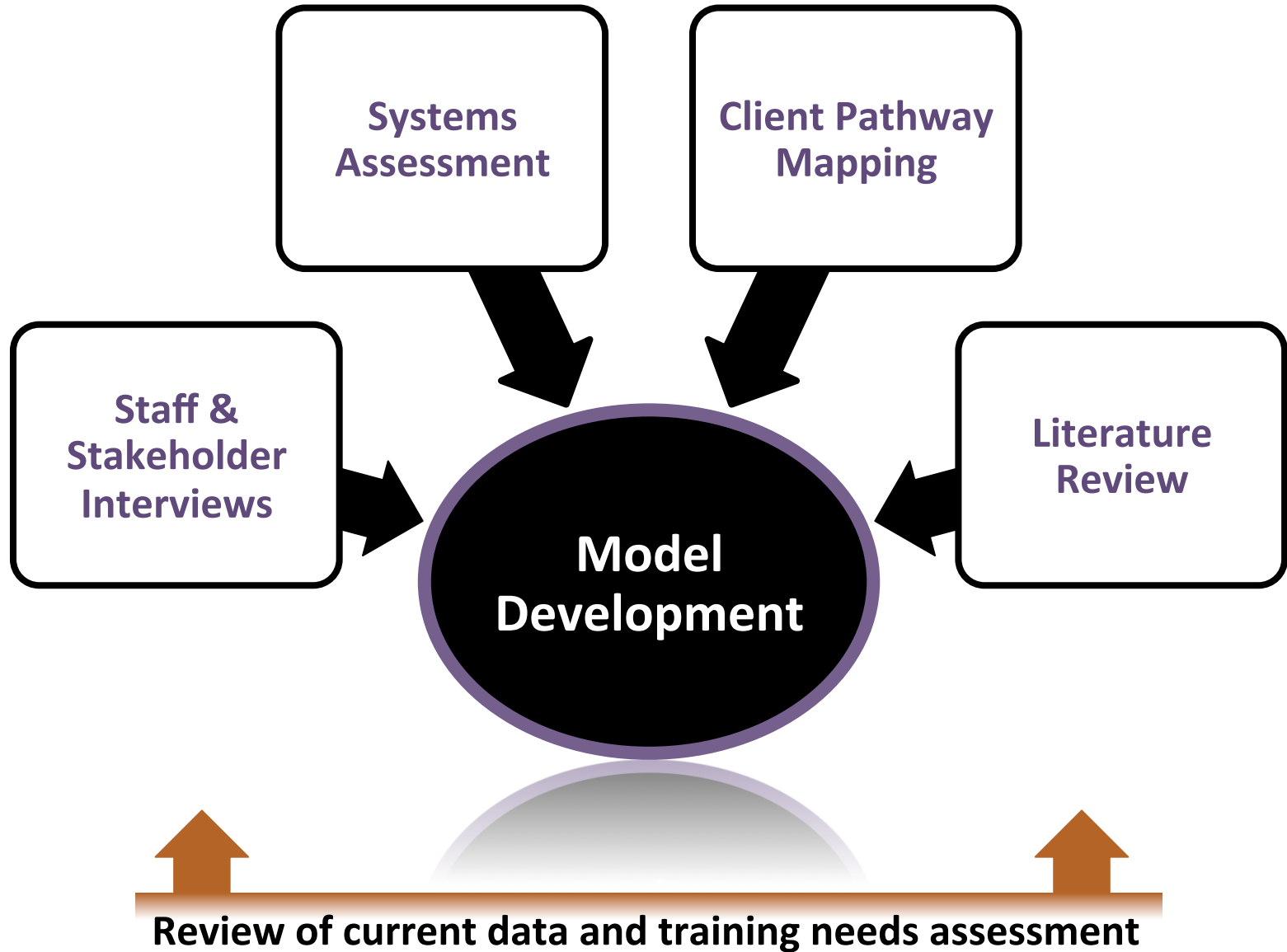


Why a new model of care?

- Limited resources, multiple focuses
- Lack of consistency
- Increase collaboration
- Shift towards care coordination
- Focus on evaluation and CQI
- Increase service sustainability
- Gaps in testing, follow up and management



Methods



What we found about clients

- Health care not a top priority
- Need strong trusting relationships
- Need to feel confident of confidentiality
- Many barriers/issues
- Like flexibility





What we found about services

- **A service should be**
 - Easily accessible
 - Informal and flexible
 - Coordinated
 - Collaborative
 - Well documented
 - Focused on systems and CQI
 - Supportive of workforce development

What we found in our data

Areas where we can improve:

- Hepatitis C antibody & RNA testing
- Hep B testing & immunisations
- HIV testing
- STI testing*
- Adherence to best practice guidelines

*chlamydia, gonorrhoea syphilis



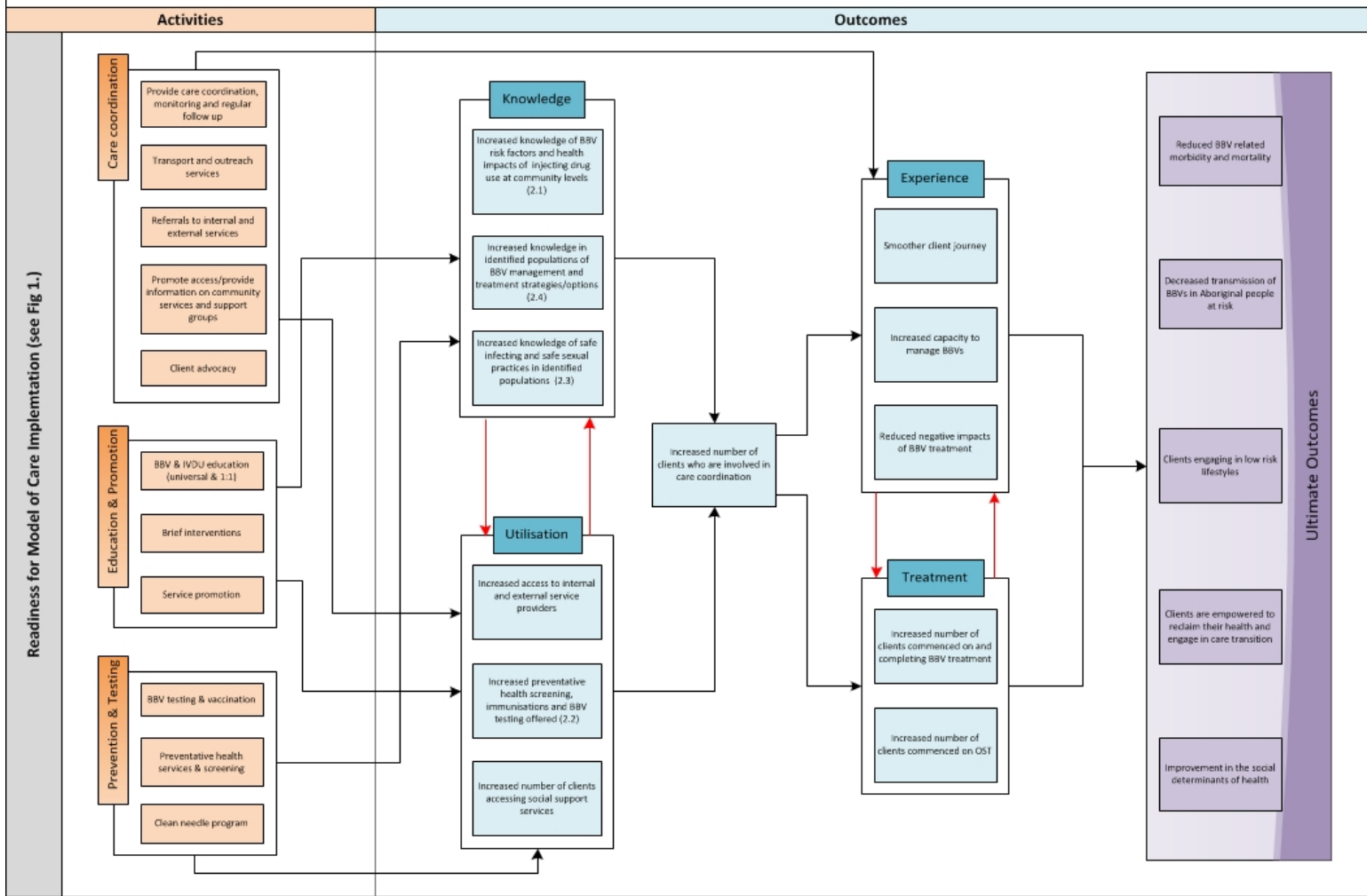
Key outputs...so far

- The endorsement of service amalgamation
- Harm Minimisation Team Manager
- Program logic diagrams
- Client journey maps, flow charts & survey tools
- Internal referral system & template re-design
- Custom staff training needs assessment tool
- Increased staff engagement

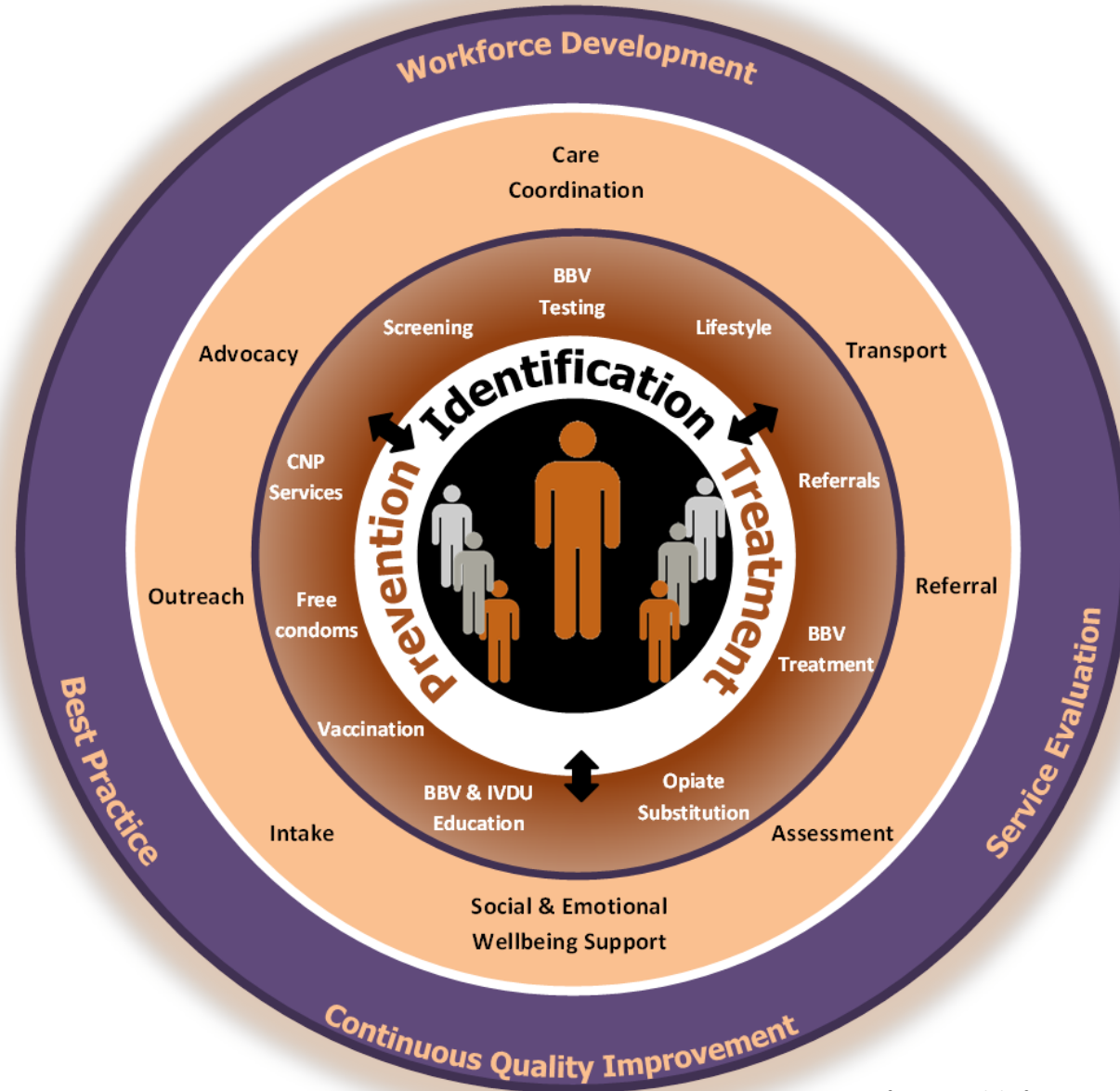


Program logic model view

Blood Borne Virus Model of Care Logic Model - Figure 2 (v1.0 20Jan14)



Client centred model view



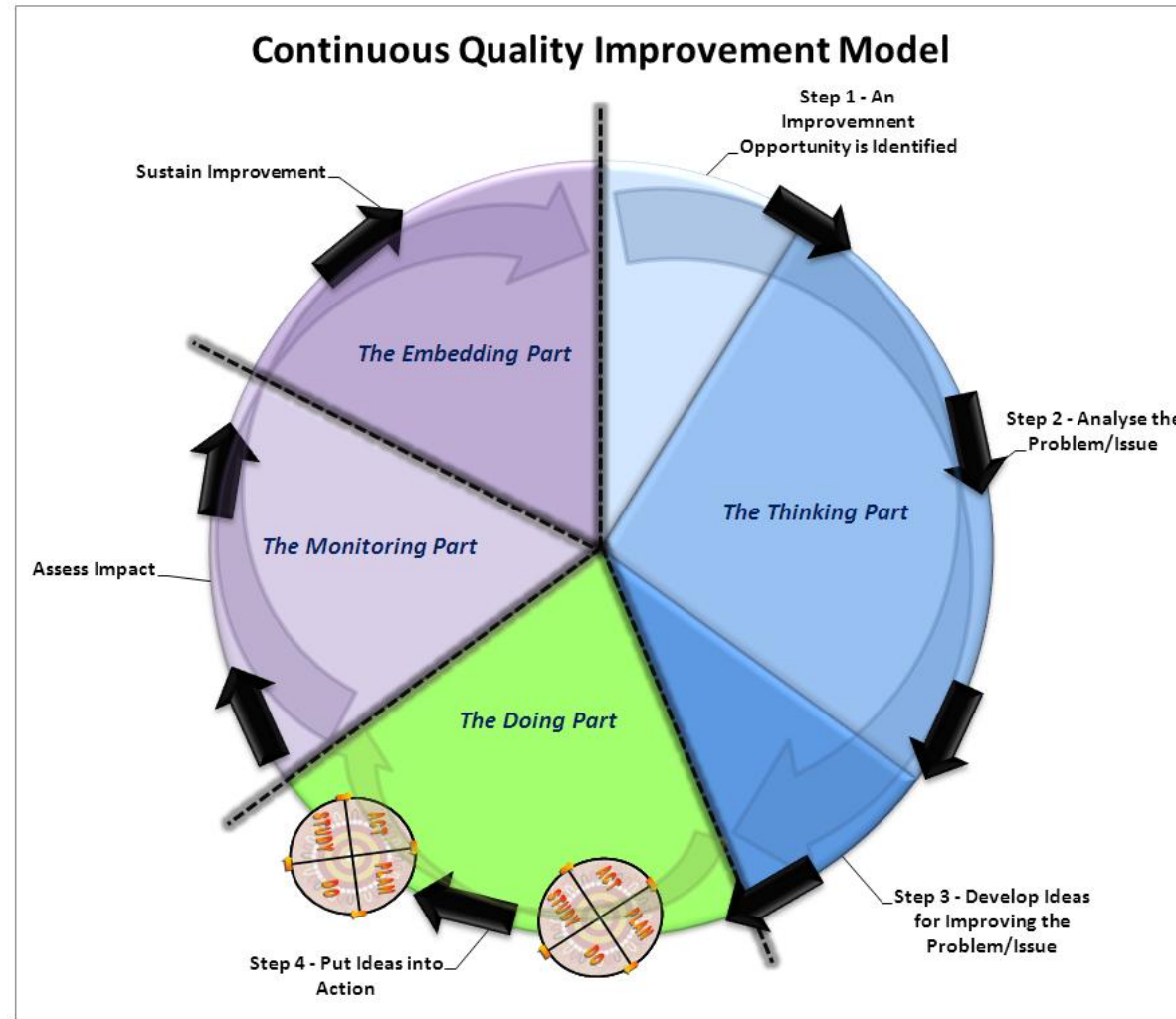


CQI

- Evaluation plan
 - Audits
 - Regular collection of data
 - Systems assessment
 - Staff & client feedback
- Aligned to Nunkuwarrin Yunti's CQI framework
- Inform future activity within the organisation

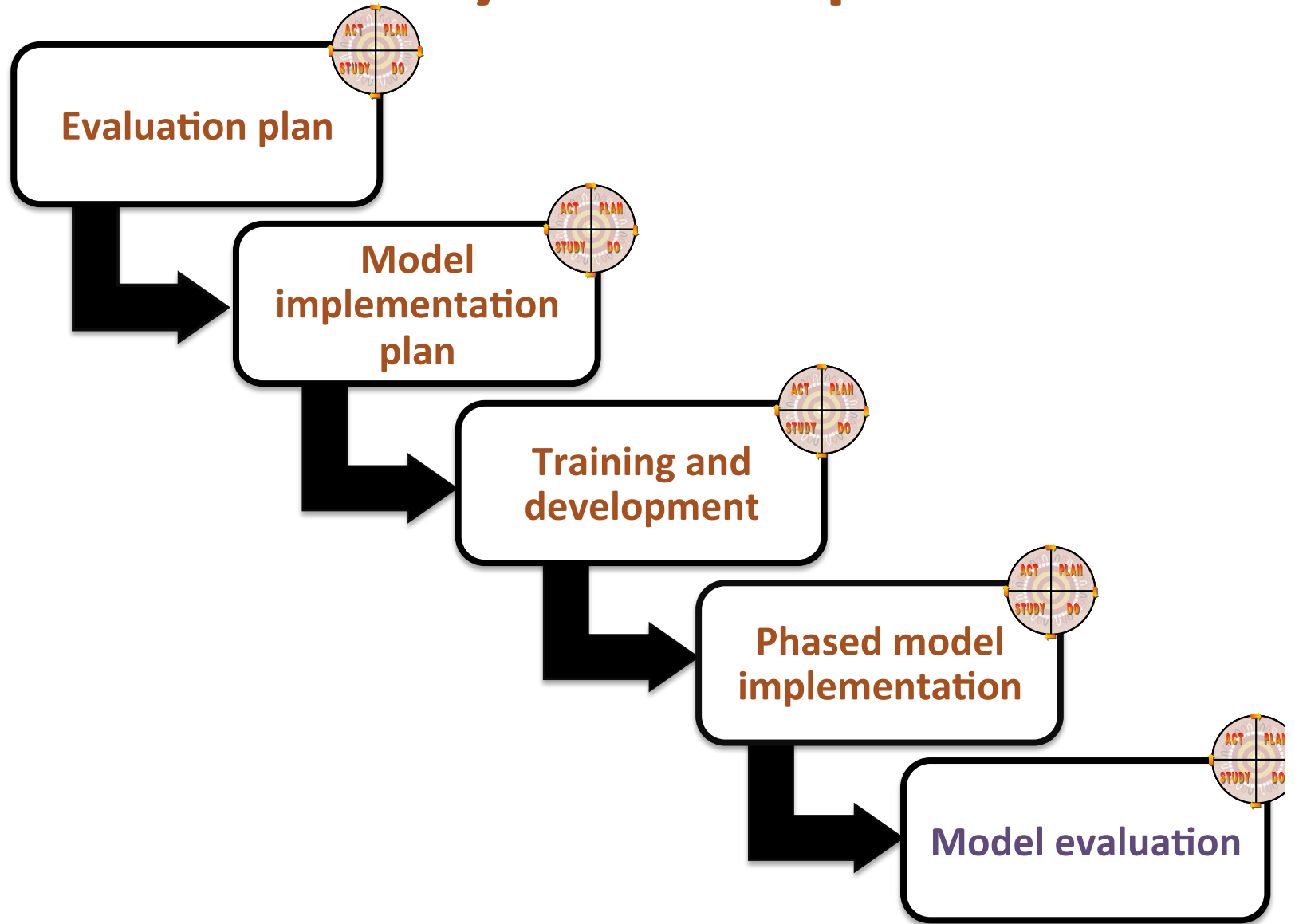


Nunkuwarrin Yunti's CQI model





Key Next Steps





**“Vision without action is merely a dream.
Action without vision just passes the time.
Vision with action can **change the world.**”**

Joel Arthur Barker

Thank You!

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